



Co-location Services

TransACT's co-location services provide safeguard solutions for vital information assets, where data can be stored in a secure, controlled and reliable environment.

Racks

Carrier grade equipment racks are configured to suit the power and cooling requirements of each customer.

Secure cages

Lockable cages are available for customers who require additional security. Cages can be tailored to meet customer requirements within TransACT engineering specifications.

Private suites

Private suites with power, airconditioning, security and fire services each individually engineered to customer requirements.

Security

TransACT's facilities are designed to ensure security and optimum conditions for equipment operation.

Features

- Robust double brick construction.
- Centrally located off Northbourne Avenue and Challis Street in Dickson providing high availability access in case of a disaster event.
- TransACT House is staffed 24 hours a day, 7 days a week with security guards patrolling the premises outside normal working hours.
- All entry points are controlled by an advanced electronic access control system and a key safe is available for customer use.

Connectivity

TransACT's data centres provide access to our high speed fibre network, data services, third party carriers and the Federal Government Fibre Network is available via our meet me room (MMR).

Power

All racks are supported by uninterruptible power supplies (UPS) and are generator backed. Non-essential services are directly powered from the generator in event of mains power failure (for example airconditioning and lighting) with 100,000 litres of regularly tested fuel available for generators. All systems are subject to a bi-monthly full load test. Redundant A and B feeds are available.

Cooling

TransACT's data centre utilises multiple data centre grade airconditioning units strategically placed throughout the facility ensuring N+1 redundancy.

Fire suppression and detection

TransACT utilises the latest in fire suppression and detection technologies including Very Early Smoke Detection Apparatus (VESDA) and dry pipe pre-action sprinkler systems.





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Cross Connects

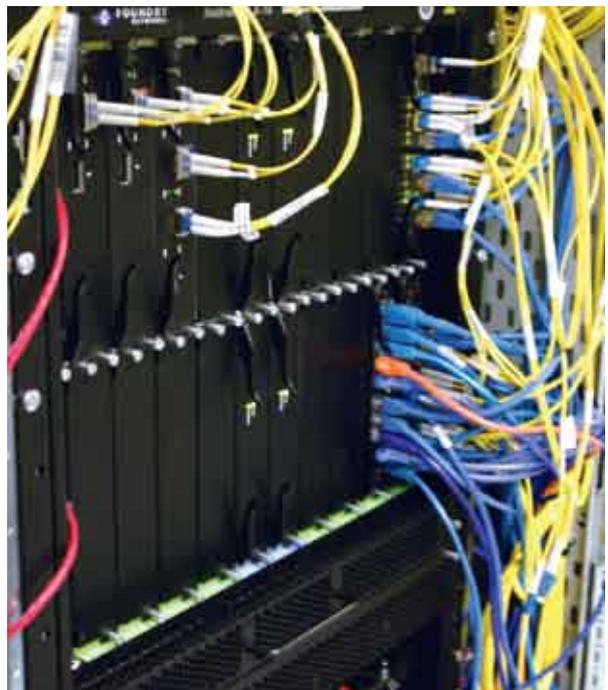
A cross connect is much more than a cable to TransACT. Within TransACT's facilities, a cross connect can link partners' content providers, carriers and internet providers. This is done over a range of technical specifications from copper to fibre and is catered to deliver high performance, reliability and low latency.

Customer support

TransACT's skilled engineers and technicians are able to provide onsite technical, logistical and monitoring support 24 hours a day, 7 days a week.

TransACT's remote hands support is available upon customer request and provides assistance in troubleshooting faults, custom installations and remote management solutions.

TransACT understands the needs of clients and currently supplies services to more than 40 federal and state government agencies not to mention over 36,000 residential customers and 4,000 enterprises.



For more information call TransACT on 6229 8165 or email wholesale@transact.com.au
transact.com.au