



TransMOBILE detailed charges

Service	Endless mobile plan*	\$19, \$29, \$39 and \$49 Cap plan†	MultiSIM
Billing	Calls are billed in 30 second blocks	Calls are billed in 60 second blocks	Calls are billed in 30 second blocks
Call connection	0c	40c per call	35c per call
Calls to Australian fixed-lines and mobiles	0c	99c per 60 seconds	34c per 30 seconds
Video calls to Australian mobiles	50c per 30 seconds	\$1 per 60 seconds	50c per 30 seconds
Voicemail	0c	99c per 60 seconds	10c per 30 seconds
TransACT call centre (13 30 61 & 13 35 00)	Free	Free	Free
1300 and 13 service numbers (no call connection fee)	25c per 30 seconds	30c per 60 seconds	15c per 30 seconds
1800 numbers (no call connection fee)	25c per 30 seconds	24c per 60 seconds	12c per 30 seconds
Premium service numbers (for example 190 numbers)	Advertised rate + 35%	Advertised rate + 35%	Advertised rate + 35%
SMS to Australian mobiles (up to 160 characters)	0c	30c per message	25c per message
MMS (multimedia message service) to Australian mobiles	75c per message	75c per message	75c per message
Premium MMS and SMS	View premium MMS and SMS rates	View premium MMS and SMS rates	View premium MMS and SMS rates
GPRS (charged at 10kB increments)	Overrun data 20c per MB	Overrun data 20c per MB	30c per MB
SIM card activation fee	Free	Free	\$15.95
SIM card replacement fee		\$24.95	
National roaming charges	View national voice roaming charges		
International call rates	View international call rates		
International video calls	86¢ per 30 seconds (17¢ call connection fee)		
International data roaming	International data roaming charges are 4c/kB		
Other services	View other services		
Late payment fee	\$5.50 (or \$11 effective from 28 January 2012)		



	Applies after a courtesy note for payment has been sent. The late payment fee will be applied to your account on the day after the courtesy note is mailed and will appear on a bill issued after the date of the courtesy note.
Cheque dishonour fee	\$25.00
Direct debit rejection fee	\$8.00
Re-connection fee	\$55.00 Re-connection of suspended service following payment of outstanding amount.
Early cancellation fee	Minimum monthly fee multiplied by remaining months of the contract, plus any applicable monthly handset payment or Endless BlackBerry data plan multiplied by remaining months of the contract.

All rates are GST inclusive. *Endless services are calls to standard Australian fixed-line phones and mobiles and voicemail services that originate and terminate in Australia as well as SMS services to standard numbers that originate in Australia. [TransACT Acceptable Use Policy applies](#). Additional charges apply to all other services including video calls, 13, 18 and 19 numbers, international voice, national and international data roaming, MMS, premium SMS, directory assistance, re-routed calls, call screen, premium voice services and services to the Pivotal network and satellite services. †Eligible calls that contribute to monthly included credit are standard voice, video and voicemail calls to Australian fixed-line phones and mobiles as well as SMS and MMS messages and GPRS services that originate and terminate in Australia. Additional charges apply to all other services including 13, 18 and 19 numbers, international voice, national and international data roaming, premium voice, SMS and MMS services, directory assistance, re-routed calls, call screen, satellite services and services to the Pivotal network.