



Mobile broadband detailed charges

Service	Rate
Calls to Australian fixed-lines and mobiles	45¢ per 30 seconds
Video calls to Australian mobiles	50¢ per 30 seconds
Call connection fee (fixed, mobile, video and voicemail calls)	35¢ per call
Text message to Australian mobiles (up to 160 characters)	25¢ per message
MMS (multimedia message service) to Australian mobiles	75¢ per message
Voicemail retrieval	45¢ per 30 seconds
Voicemail deposit	Free
GPRS (charged at 10KB increments)	5¢ per MB
1800 numbers (no call connection fee)	12¢ per 30 seconds
1300 and 13 service numbers (no call connection fee)	15¢ per 30 seconds
TransACT call centre (13 30 61)	Free
SIM card activation fee	\$15.95
SIM card replacement fee	\$24.95
Premium service numbers (for example 190 numbers)	Advertised rate + 35%
Premium MMS and SMS	View premium MMS and SMS rates
National roaming charges	View national roaming charges International data roaming charges are 4c/kB
International call rates	View international call rates
International video calls	86¢ per 30 seconds (17¢ call connection fee)
Other services	View other services
Late payment fee	\$5.50 (or \$11 effective from 28 January 2012)
Cheque dishonour fee	\$25.00
Direct debit rejection fee	\$8.00



Re-connection fee	\$55.00 Re-connection of suspended service following payment of outstanding amount.
Early cancellation fee	Minimum monthly fee multiplied by remaining months of the contract, plus any applicable monthly handset payment or Endless BlackBerry data plan multiplied by remaining months of the contract.

All rates are GST inclusive and calls are billed at 30-second intervals. Video calls require a 3G compatible handset in a 3G coverage area.