

## *Voicemail – never miss a call again*

The voicemail service can store up to 20 messages of up to five minutes per message. Once you have listened to your messages they will automatically be saved for seven days unless you delete them. If you haven't played the message it will be deleted automatically after seven days.

Voicemail options	Dial	Short dial codes
Access voicemail	121	
Accessing voicemail from another phone	0414 121 121	
Accessing voicemail from overseas	+61 414 121 121	
Voicemail message alerts		<b>1218</b> – text message alert <b>1219</b> – ring alert
Managing voicemail diverts		<b>1212</b> – divert all calls to voicemail without ringing <b>1213</b> – to remove this divert <b>1211</b> – divert calls if you are busy, do not answer out of range <b>1210</b> – to remove this divert

## *Call divert – creating a diversion*

Too busy to answer the phone, but need someone to take the call? Call divert allows you to have calls forwarded to another number of your choice with no hassle.

Call divert options	Short dial codes
Divert codes	21 – all calls diverted 61 - calls diverted if you do not answer 62 - calls diverted if you do not answer, you are out of range or your phone is switched off 67 - calls diverted if your phone is engaged
Select the types of calls that are diverted	10 - all call types 11 - voice calls 13 - fax calls 20 - data calls
Activate divert	**divert code*(area code)(phone number)# [call] or **divert code*(area code)(phone number)*call type code# [call ]
Deactivate divert	##divert code# [call] or ##divert code** call type code# [call]
Adjusting the no answer divert (default 15 seconds)	**61*(area code)(phone number)**ring time# [call] Ring time - enter a number between 5 and 30 for time delay in seconds